How do I install McAfee Antivirus software from the CUNY portal?

This FAQ includes:
- Access the CUNY Portal from the GC website
- Access the CUNY Portal from its URL
- Access the E-Mail
- Navigate to McAfee Antivirus
- Install McAfee Antivirus

Access the CUNY Portal

From our GC website:

1. Go to [http://www.gc.cuny.edu](http://www.gc.cuny.edu)
2. Click on the Portal link (top-left), (Fig. 1). Our portal page will display, providing links to several of the GC services.

   ![Fig. 1. Portal link at GC Website](image1)

3. Click the CUNY Portal link (right panel), (Fig. 2). You will be brought to the CUNY Portal Login page.

   ![Fig. 2. CUNY Portal link](image2)

Log into the CUNY Portal

1. Go to [https://cunyportal.cuny.edu](https://cunyportal.cuny.edu).
2. Enter your CUNY portal username and password (this is different from your GC credentials).
3. Click the Log-In button (Fig. 3)
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Enter the CUNY E-Mall and Download McAfee Antivirus

Once you have logged in to the CUNY portal, your welcome page will appear, displaying various links including the E-Mall link, both at the top of the page and in the middle of the page.

1. Click on the E-Mall link (Fig. 4 & 4a).

   FACULTY/STAFF  ADMISSIONS/FINANCIAL AID  BLACKBOARD  LIBRARIES SERVICES  CUNY eMALL  HELP

   Fig.4. CUNY E-Mall top of page

   The CUNY eMALL is a virtual shopping plaza where merchants offer a variety of discounts and other promotional programs on goods and services to CUNY faculty and staff. >>

   Fig.4a. CUNY E-Mall link middle of page
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2. Once the CUNY E-Mall opens, click on the Software link or the Learn more link beneath it (Fig. 5).

![CUNY Mall Software and Learn more links](image1)

Fig. 5. CUNY EMall Software and Learn more links

3. Click on the McAfee Software link, (Fig. 6).

![McAfee Software link](image2)

Fig. 6. McAfee Software link

Next, select Faculty/Staff (Fig. 7)

![Faculty/Staff link](image3)

Fig. 7. Faculty/Staff link
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4. Click on the More Software link (top), (Fig. 8) to view the McAfee Antivirus software options. The first page you see will display Microsoft products.

5. Select the McAfee VirusScan software that is appropriate for your operating system (Fig. 9).

The McAfee download screen will appear.

6. (Optional) You can click on the appropriate tab to view a detailed description of the software, check whether you have enough system requirements or verify if you are eligible (Fig. 10).

7. Click on the Add to Cart button (Fig. 10).
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8. Click on the **Check Out** button (Fig. 11) after you've reviewed your receipt and confirmed that all of the information displayed is correct.

9. Click on the **Proceed With Order** button (Fig. 12) after you've reviewed your receipt and confirmed that all of the information displayed is correct.
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10. Print your order receipt (Fig. 13) for your records. You will be e-mailed a confirmation containing links to download the software.

![Order Receipt](image1)

Fig.13. Order receipt with summary and order number

11. Go to your e-mail account and open the confirmation e-mail from CUNY (Fig. 14).

![Email Inbox](image2)

Fig.14. CUNY order confirmation e-mail

12. Follow the instructions and click on the links as advised in the e-mail to download and install the software (Fig. 15).

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Thank you for your order. You may now download the items you have ordered by visiting the following link:

Full details, including any required serial numbers and activation codes, are always available online in Your Account at:

http://e5.onthehub.com/d.ashx?e=t6x882xsmm

If you experience problems clicking the link above, please try copying and pasting the entire link into a browser.
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Fig.15. Sample of CUNY confirmation e-mail content.

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