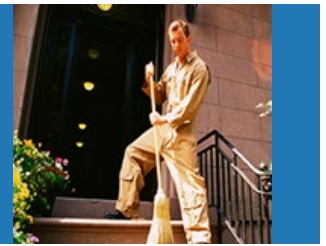


# JANITORS AND CLEANERS

NYC'S TRAVELER ACCOMMODATION INDUSTRY  
OCCUPATIONAL SPOTLIGHT  
WINTER 2013



## What do janitors and cleaners do?

Janitors and Cleaners (except maids and housekeeping cleaners), also advertised as House Person, keep buildings in clean and orderly condition. They perform heavy cleaning duties, such as cleaning floors, shampooing rugs, washing walls and glass, and removing rubbish. Duties may include tending furnace and boiler, performing routine maintenance activities, notifying management of need for repairs, and cleaning snow or debris from sidewalk.

## What qualifications do they need?

Little or no previous work-related skill, knowledge, or experience is needed for these occupations. Employees in these occupations need anywhere from a few days to a few months of training. Usually, an experienced worker can show new employees how to do the job.

## How do employers who are hiring describe the job? The following are listed in recent job postings:

- Clean designated areas including lobbies, vestibules and corridors, stairwells and landings, elevator cabs, restrooms, common areas, offices and banquet/meeting/conference rooms, loading and storage areas
- Perform tasks including dusting and polishing furniture and fixtures, vacuuming, mopping, sweeping, shampooing carpets, washing windows, cleaning/waxing floors, removing and disposing of trash, complying with all recycling mandates
- Identify and report maintenance deficiencies and items in need of repair
- Stock and maintain supply rooms as needed; empty room attendant carts of soiled linen and trash
- Perform deep cleaning tasks and special projects, e.g. flip mattresses, move furniture

## What are employers looking for in candidates for this position?

- Courteous, friendly, polite; good people skills; able to communicate in English
- Ability to lift, bend, stoop, walk, push or pull heavy equipment, and stand for extended periods of time.
- Lifting may include equipment or furniture weighing up to 100 pounds
- Familiar with basic tools and grounds-keeping equipment
- Hard working, energetic, comfortable in a busy and physical work environment
- Janitorial or landscaping background can be helpful

## How many janitors and cleaners are there in New York City and what do they get paid?

	NYC Jobs 2008	Expected Growth to 2018	Average Openings Per Year	Annual Wages, 2012 Q1		
				Entry	Median	Experienced
Janitors and Cleaners, Except Maids and Housekeeping Cleaners	90,190	89,120	1,700	\$20,080	\$32,500	\$38,540
All NYC Occupations	4,103,340	4,257,300	106,000	\$22,810	\$45,540	\$80,510

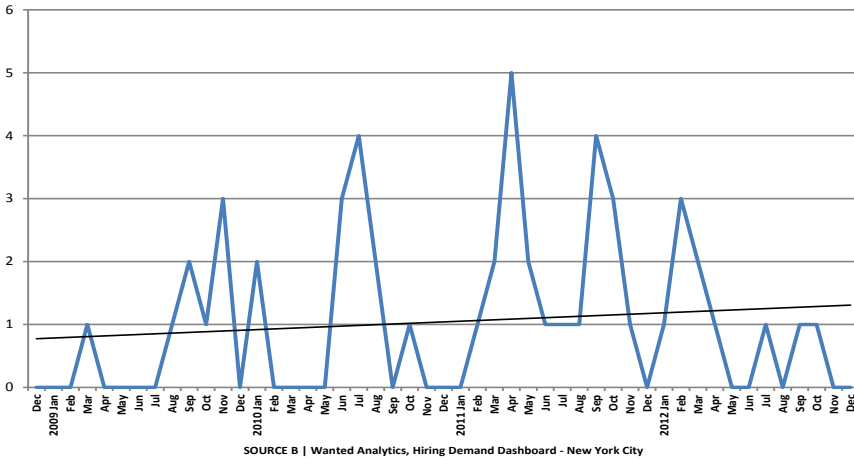
**SOURCE** | New York State Department of Labor, Occupational Employment Statistics

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NYC'S TRAVELER ACCOMMODATION INDUSTRY  
 REAL-TIME LMI REPORT  
 WINTER 2013



Monthly Ad Volume - Janitors and Cleaners,  
 December 2008 to December 2012



SOURCE B | Wanted Analytics, Hiring Demand Dashboard - New York City

## Hiring Difficulty

Wanted Analytics scores occupations according to a “hiring scale,” which takes into account the number of current workers in the occupation, the number of employers hiring, local unemployment rates, and pay that is offered, among other factors. According to this scale, employers find it very easy to find janitors and cleaners.

## Employers

Only Starwood Hotels & Resorts Worldwide advertised for two positions in the past four months.

## Skills, Tools and Technologies

Dependability, adaptability, dusting, vacuum cleaners, and cushions were mentioned as skills, tools and technologies for janitors and cleaners.

## Certifications

Employers did not request any certification for janitors and cleaners.

## Ad Volume

Since December 2008, there has been a monthly average of one new job posted online for janitors and cleaners in the traveler accommodation industry. Online advertising for janitors and cleaners is very low, suggesting that hotels use other methods for finding new employees or contract with other companies for cleaning services.

## Job Location

Both jobs advertised in New York City in the four-month period from September 2012 to January 2013 were in Manhattan.

## Top Employers Advertising for Janitors and Cleaners

September 26, 2012 to January 23, 2013

Starwood Hotels & Resorts Worldwide, Inc.	2
<b>Total</b>	<b>2</b>

SOURCE | Wanted Analytics Hiring Demand Dashboard NYC