

# SECURITY GUARDS

NYC'S TRAVELER ACCOMMODATION INDUSTRY  
OCCUPATIONAL SPOTLIGHT  
WINTER 2013



## What do security guards at hotels do?

Security guards, also advertised as Loss Prevention Officers, Security Officers, and House Officers ensure the safety of all guests and staff at a hotel. They guard, patrol, and monitor premises to prevent theft, violence, or infractions of rules. They may observe security monitors for unusual activity and investigate reported incidents.

## What qualifications do they need?

Employers in New York City generally require a high school diploma or equivalent. Some previous work-related skill, knowledge, or experience is usually needed.

## How do employers who are hiring describe the job? The following are listed in recent job postings:

- Patrol all areas of the property
- Monitor Closed Circuit Televisions, perimeter alarm system, and fire safety system
- Lock property entrances when required. Conduct daily physical hazard inspections
- Investigate and document accident, injury and property loss reports
- Respond to accidents, contact EMS or administer first aid/CPR as required
- Assist guests/employees during emergency situations
- Defuse guest/employee disturbances. Call for outside assistance if necessary
- Escort any unwelcome persons from the property without interrupting the orderly flow of property operation
- Actively participate within hotel's emergency response team

## What are employers looking for in candidates for this position?

- Excellent oral and written communication skills
- Excellent observation, communication, guest service and report writing skills
- Strong PC skills

## How many security guards are there in New York City and what do they get paid?

	NYC Jobs 2008	Expected Growth to 2018	Average Openings Per Year	Annual Wages, 2012 Q1		
				Entry	Median	Experienced
Security Guards	67,070	68,480	1,520	\$19,010	\$27,500	\$35,440
All NYC Occupations	4,103,340	4,257,300	106,000	\$22,810	\$45,540	\$80,510

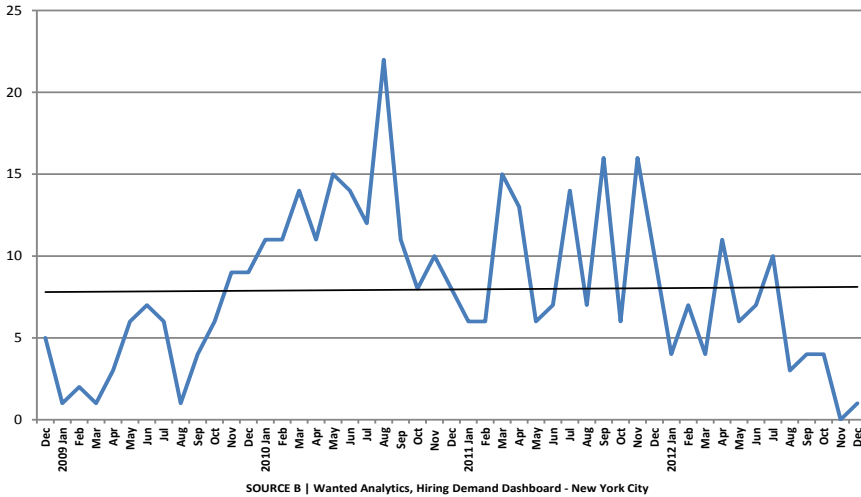
**SOURCE** | New York State Department of Labor, Occupational Employment Statistics

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 REAL-TIME LMI REPORT  
 WINTER 2013



Monthly Ad Volume - Security Guards,  
 December 2008 to December 2012



## Ad Volume

Since December 2008, a monthly average of 8 new jobs has been posted online for security guards in the traveler accommodation industry. Peak demand occurred in August 2010, and the lowest was in November 2012. The trend-line shows that demand for security guards has been flat since 2008. The downward trend in 2012 may in part be caused by hotels contracting out security services.

## Job Location

Of the job ads directly posted by establishments in the traveler-accommodation industry from October 2012 to January 2013, eight were in Manhattan and three in Queens. The other two adds did not specify location

## Hiring Difficulty

Wanted Analytics scores occupations according to a "hiring scale," which takes into account the number of current workers in the occupation, the number of employers hiring, local unemployment rates, and pay that is offered, among other factors. According to this scale, employers find it very easy to find security guards.

## Employers

All traveler accommodation employers that advertised for security guards online from September 26, 2012, to January 23, 2013, are listed in the table to the right. Marriott International (9) had the most jobs posted.

## Skills, Tools and Technologies

Listening devices, dependability, and adaptability were among the skills, tools, and technologies most desired by employers.

## Certifications

Many hotel employers required First Aid certification.

## Top Employers Advertising for Security Guards

September 26, 2012 to January 24, 2013

Marriott International	9
Starwood Hotels & Resorts Worldwide, Inc.	1
Morgans Group, LLC	1
Hilton Worldwide	1
Conrad New York	1
<b>Total</b>	<b>13</b>

SOURCE | Wanted Analytics Hiring Demand Dashboard NYC