Q1 Thank you for participating in the 2019 Master's Student Experience Survey. Your responses to survey items will help the Graduate Center administration and academic programs make informed decisions about your needs and those of your fellow students. This survey is administered regularly in order to obtain information about the experience and satisfaction of master's students at the CUNY Graduate Center. This survey's primary purpose is to inform administrative and academic decisions at the Graduate Center, as well as the Graduate Center’s accreditation and strategic plan for institutional improvement. In addition, data from this survey may be used for a research project or projects on factors related to student persistence and completion. The survey may take between 15 and 20 minutes to complete, and consists of survey questions of various formats (e.g. multiple choice items and free-response items). Participation is completely voluntary. You may skip questions and continue with the rest of the survey at any time. Your responses are completely anonymous. This survey is administered by the Office of Institutional Research and Effectiveness. For questions about the survey or related research, please contact Dahlia Kaufman at dkaufman@gc.cuny.edu.
Q2 What is your master's program?

- Biography and Memoir
- Classics
- Cognitive Neuroscience
- Comparative Literature
- Data Analysis and Visualization
- Data Science
- Digital Humanities
- International Migration Studies
- Liberal Studies
- Linguistics-Computational
- Linguistics-General
- Middle Eastern Studies
- Philosophy
- Political Science
- Quantitative Methods in the Social Sciences
- Women's and Gender Studies
Q3 In which academic year did you begin your master's program?

- 2019-20
- 2018-19
- 2017-18
- 2016-17
- 2015-16
- 2014-15
- 2013-14 or before

Skip To: Q8 If Q3 = 2019-20

Q4 About how many courses on average have you taken each semester while enrolled in your master's program?

- 1
- 2
- 3
- 4

Q5 How many credits have you earned so far?

- 0-10
- 11-20
- 21-30
- 31+
Q6 How many times have you taken an incomplete in a course at the Graduate Center?

○ 0
○ 1
○ 2
○ 3
○ 4
○ Other ________________________________

Q7 Are you currently working on your thesis or capstone project?

○ Yes
○ No

Q8 What is your primary goal in pursuing your master's degree?

○ Foundation for doctoral studies
○ Preparation and credentials for a new career
○ Preparation and credentials for further opportunities in my current career
○ Interest in this area of study
○ Other, please specify ________________________________
Q9 Where were you living when you applied to your master’s program?

- In the New York City area
- In New York State, outside New York City
- In the United States, outside New York and the New York City area
- Outside the United States

Q10 How did you learn about the Graduate Center?

- Online searches
- Advertising or promotional materials
- Friends or family
- Academic advisor
- Graduate Center Professor
- Other (please specify) __________________________________________________________

End of Block: Student Information

Start of Block: MALS Questions
Q11 What is your MALS concentration?

- Africana Studies
- American Studies
- Approaches to Modernity
- Archaeology of the Classical, Late Antique, and Islamic Worlds
- Biography, Autobiography, and Memoir
- Childhood and Youth Studies
- Data Visualization
- Digital Humanities
- Fashion Studies
- Film Studies
- Individualized Studies
- International Studies
- Latin American, Caribbean, and Latino Studies
- Law and Society
- Migration and Global Cities
- New York Studies
- Science and Technology Studies
- Social and Environmental Justice Studies
- Sustainability Science and Education
- Urban Education
- Western Intellectual Traditions
Q12 When did you take MAL 70000 (The seminar for Interdisciplinary Studies, formerly the Introduction to Graduate Liberal Studies)?

- My first semester
- My second semester
- My third semester or later
- I have not taken it

Q13 How many of your core courses have you completed at this time?

- 0
- 1
- 2

Display This Question:
If Q13 != 0

Q14 When did you complete all of your core courses?

- My first semester
- My second semester
- My third semester
- My fourth semester
- My fifth semester or later
Q15 The MALS core courses provide a useful foundation for my chosen area of study.

- Strongly agree
- Somewhat agree
- Somewhat disagree
- Strongly disagree

Q16 Have you experienced any obstacles in completing your core courses?

- No
- Yes, the courses haven't been offered when I wanted to take them
- Yes, the days/times the courses have been offered do not work with my schedule
- Yes, for another reason (please describe)

End of Block: MALS Questions

Start of Block: Program and Academic Advising
Q17 Please indicate your level of agreement with each of the following statements about your program.

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly agree</th>
<th>Somewhat agree</th>
<th>Somewhat disagree</th>
<th>Strongly disagree</th>
<th>Not applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>My program encourages students to interact with faculty outside of my program at other institutions.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I am satisfied with the quality of program-sponsored activities designed to promote social interaction within my program.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>I am satisfied with the diversity and inclusiveness in my program.</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
</tbody>
</table>
Q18 Please indicate your level of agreement with the following statements about integration at the GC.

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly agree</th>
<th>Somewhat agree</th>
<th>Somewhat disagree</th>
<th>Strongly disagree</th>
<th>Not applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>I feel integrated with the doctoral students in my program</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I feel integrated into the larger GC institution</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Q19 Please indicate your level of agreement with each of the following statements about advising.

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly agree</th>
<th>Somewhat agree</th>
<th>Somewhat disagree</th>
<th>Strongly disagree</th>
<th>Not applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>I am satisfied with the amount of advisement I receive</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I am satisfied with the quality of advisement I receive</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>I receive timely, constructive feedback on my progress towards my degree from my advisor</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Q20 Please indicate your level of agreement with each of the following statements about guidance in your program.

**I receive satisfactory advice or feedback from my program on...**

<table>
<thead>
<tr>
<th></th>
<th>Strongly agree</th>
<th>Somewhat agree</th>
<th>Somewhat disagree</th>
<th>Strongly disagree</th>
<th>Not applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Selecting courses</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Selecting a thesis or capstone advisor</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>My thesis or capstone project</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
</tbody>
</table>

Q21 I would recommend my program to other students considering graduate studies in my field.

○ Strongly agree

○ Somewhat agree

○ Neither agree nor disagree

○ Somewhat disagree

○ Strongly disagree
Q22 Have you taken any hybrid courses with an online content/instruction component at the GC?

- Yes
- No
- I'm not sure

Display This Question:
If Q22 = Yes

Q23 How do the hybrid courses you took with online content or instruction compare to other courses without an online component?

- Much better
- Somewhat better
- Somewhat worse
- Much worse

Q24 Are you interested in taking classes where more class content or assignments are experienced or completed online?

- Yes
- No
- I'm not sure

End of Block: Program and Academic Advising

Start of Block: D. Professional Development
Q25 During the time you have been enrolled at The Graduate Center, indicate whether you have received instruction, practice, or professional development or training in any of the following areas from your program or another office at the GC.

<table>
<thead>
<tr>
<th></th>
<th>Program</th>
<th>Other GC office</th>
<th>Neither</th>
</tr>
</thead>
<tbody>
<tr>
<td>Oral communication and presentation skills</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Seeking out and obtaining internships</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Conducting independent research/scholarship</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Preparation for job interviews</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Creating written materials (CVs, resumes, letters, etc.) for your job search</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
<tr>
<td>Other</td>
<td>□</td>
<td>□</td>
<td>□</td>
</tr>
</tbody>
</table>

**Display This Question:**

if Q25 [Other GC office] (Count) >= 1
Q26 What other office(s) at the GC have provided professional development to you? (Please mark all that apply).

☐ Office of Sponsored Research
☐ Office of Career Planning and Professional Development
☐ Office of Educational Opportunity and Diversity
☐ Teaching and Learning Center
☐ Library
☐ Another master's or doctoral program (please specify)
________________________________________________________________________
☐ Other (please specify) ___________________________________________________

End of Block: D. Professional Development

Start of Block: Career Advising

Q27 During the time you have been enrolled at the GC, what types of advice or guidance have you sought out or received? (Please mark all that apply)

☐ Career advice
☐ Further educational advice (e.g., doctoral study)
☐ Advice about further opportunities within my current career
☐ Other, please specify ___________________________________________________________________

Display This Question:
If Q27 = Career advice
Or Q27 = Advice about further opportunities within my current career
Q28 Which sources of career advice have you found most helpful? (Please mark all that apply).

- Faculty advisor
- Other faculty members
- Program Director/Executive Officer
- Program office staff
- Workshops offered by your program
- Office of Career Planning and Professional Development
- Teaching and Learning Center
- Program or Graduate Center alumni
- Other (please specify) ________________________________________________
- I have not received career advice while at the Graduate Center

Display This Question:

If Q27 = Career advice
Or Q27 = Advice about further opportunities within my current career

Q29 Overall, I am satisfied with the career-related services/resources that are available at the Graduate Center.

- Strongly agree
- Somewhat agree
- Somewhat disagree
- Strongly disagree
- Not applicable
Q30 What career or professional development resources have you found to be the most effective or useful so far, including both the above and resources not listed above?

________________________________________________________________
________________________________________________________________
________________________________________________________________
________________________________________________________________

End of Block: Career Advising

Start of Block: G. Resources and Support

Q31 Overall, I am satisfied with the support and services I have received from offices outside my program at the Graduate Center.

- Strongly agree
- Somewhat agree
- Somewhat disagree
- Strongly disagree
- Not applicable
Q32 Please rate the support you have received from each of the following offices:

<table>
<thead>
<tr>
<th>Office</th>
<th>Excellent</th>
<th>Good</th>
<th>Fair</th>
<th>Poor</th>
<th>Not applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Admissions Office</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Registrar's Office</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Financial Aid Office</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Bursar's Office</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Office of the Dean for Master's Students</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Information Technology Office</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
</tbody>
</table>
Q33 Please rate the support you have received from each of the following offices:

<table>
<thead>
<tr>
<th>Office</th>
<th>Excellent</th>
<th>Good</th>
<th>Fair</th>
<th>Poor</th>
<th>Not applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>International Student Services</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Office of Research and Sponsored Programs</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Office of Educational Opportunity and Diversity</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Wellness Center</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Student Disability Services</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Student health insurance services</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Q34 Please rate the support you have received from each of the following offices:

<table>
<thead>
<tr>
<th>Office</th>
<th>Excellent</th>
<th>Good</th>
<th>Fair</th>
<th>Poor</th>
<th>Not applicable</th>
</tr>
</thead>
<tbody>
<tr>
<td>Writing Center</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Digital Initiatives</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Quantitative Research Consulting Center</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
Q35 Rate the extent to which the following factors are, or have been, an obstacle to your academic progress.

<table>
<thead>
<tr>
<th></th>
<th>Not an obstacle</th>
<th>A minor obstacle</th>
<th>A major obstacle</th>
</tr>
</thead>
<tbody>
<tr>
<td>Program requirements</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Difficulty of class or other program work</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Course scheduling</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Availability of faculty</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Adjusting to program culture</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
</tbody>
</table>
Q36 Rate the extent to which the following factors are, or have been, an obstacle to your progress in completing your degree.

<table>
<thead>
<tr>
<th>Factor</th>
<th>Not an obstacle</th>
<th>A minor obstacle</th>
<th>A major obstacle</th>
</tr>
</thead>
<tbody>
<tr>
<td>Work obligations</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Family obligations</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Housing</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Transportation</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Finances</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Physical health resources</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Mental health resources</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Immigration issues, laws, or regulations</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
<tr>
<td>Other (please specify)</td>
<td>○</td>
<td>○</td>
<td>○</td>
</tr>
</tbody>
</table>

Q37 I know where to go for support at the Graduate Center when I need it.

- [ ] Strongly agree
- [ ] Somewhat agree
- [ ] Somewhat disagree
- [ ] Strongly disagree
Q38 I feel a sense of community and belonging at the Graduate Center.

- Strongly agree
- Somewhat agree
- Somewhat disagree
- Strongly disagree

End of Block: G. Resources and Support

Start of Block: K. Career goals and post-graduation plans

Q39 At this time, what are your primary and secondary (if applicable) career and/or further education goals? (Drag and drop one item per box.)

<table>
<thead>
<tr>
<th>Primary Goal</th>
<th>Secondary Goal</th>
</tr>
</thead>
<tbody>
<tr>
<td>______ Further education/doctoral study</td>
<td>______ Further education/doctoral study</td>
</tr>
<tr>
<td>______ Research and/or development</td>
<td>______ Research and/or development</td>
</tr>
<tr>
<td>______ Teaching</td>
<td>______ Teaching</td>
</tr>
<tr>
<td>______ Management or administration</td>
<td>______ Management or administration</td>
</tr>
<tr>
<td>______ Political/policy work</td>
<td>______ Political/policy work</td>
</tr>
<tr>
<td>______ Professional services</td>
<td>______ Professional services</td>
</tr>
<tr>
<td>______ Other (please specify)</td>
<td>______ Other (please specify)</td>
</tr>
</tbody>
</table>

End of Block: K. Career goals and post-graduation plans

Start of Block: M. Background Information

Q40 What is your enrollment status?

- Full-time
- Part-time
- Other (please specify) ________________________________
Q41 How do you identify?

- Female
- Male
- Self-describe: __________________________________________________________
- Prefer not to say

Q42 Are you an international student?

- Yes
- No

Q43 What is your racial/ethnic background? (Select all that apply.)

- Asian
- Black or African American
- Hispanic or Latino
- Native Hawaiian or other Pacific Islander
- American Indian or Alaska Native
- White
- Prefer not to say
Q44 Have you experienced hunger and/or homelessness during the time you have been enrolled at the Graduate Center?

- I have experienced hunger
- I have experienced homelessness
- I have experienced hunger and homelessness
- I have not experienced hunger or homelessness

Q45 What other questions do you think should have been included in this survey?

________________________________________________________________

Q46 Do you have any suggestions for how the Graduate Center can serve you better?

________________________________________________________________

________________________________________________________________

________________________________________________________________

________________________________________________________________

End of Block: M. Background Information