Where can I go if I need CUNYfirst assistance

CUNYfirst is an Internet-based application built on the PeopleSoft Enterprise platform. You may access this application at any location with Internet access by entering the following address in your browser
https://home.cunyfirst.cuny.edu

Please visit CUNYfirst’s self-service page to access information related to training and frequently asked questions.

If you forgot your password, please follow these steps:

- Navigate to CUNYfirst Portal Login page
- Click on the Forgot Your Password? link
- Enter the correct value for either UserID or Empl ID (employee ID) fields
  - User ID is your CUNYfirst Username, e.g. FirstName.LastName##.
  - CUNY ID is your unique eight digit identification number, e.g. 12345678.
- Click the OK button
- Provide your answers to the Challenge Questions page
- Click OK
- Choose a new password and click OK

If you are still unable to login to the system or need further technical assistance, please contact IT Services by emailing us at GraduateCenter.cunyfirst@mail.cuny.edu

Emergency calls are received between the hours of 9:00 am – 5:00 pm at 212-817-7300.

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