



Department of Financial Services (DFS) Storm Ida Volunteers

FAQs for CUNY

What days/hours will the volunteers be asked to work?

There are currently over 20 different locations that are being staffed. The hours will vary by site. Some shifts are 9:00 AM – 5:00 PM and 8:00 AM – 8:00 P.M. Volunteers can be assigned to either shift.

Can part-time staff or RF employees participate?

No. The volunteer program is only for full-time employees at State Agencies.

Will volunteers be compensated?

Yes. The volunteers will be paid their regular pay.

For how long will the volunteer assignments last?

We do not know how long these locations will be up and running. There will be periodic assessments to determine the need in each area. This could last several weeks.

Will volunteers be able to designate what location (s) they are willing to travel to?

We are asking volunteers what their originating location is so that we can try to assign them to a location that is close to home. Please keep in mind we might not be able to accommodate everyone's request.

What areas are you targeting for volunteer assignments?

We are targeting the NYC, Long Island, and Westchester areas.

Are there any requirements to volunteer?

Staff should be comfortable interacting with the public and assisting with paperwork. The ability to communicate in a foreign language would be a plus. Some work will be in offices or mobile command vehicles in NYC, Long Island, and Westchester.

Are volunteers required to be vaccinated/show proof of vaccination?

At this time, we do not require volunteers to be vaccinated or show proof of vaccination.

What precautions will be taken to protect volunteers from unvaccinated people they may be assisting?

Masks are required at all locations.