



EXAMINATION NOTICE

The City University of New York Announces an Open Competitive Civil Service Examination for

IT Support Assistant, Exam #2064

Filing Period Opens:	Wednesday, September 15, 2021
Filing Period Closes:	Friday, October 15, 2021 Applications and all other required documents, including payment of filing fee, must be <u>submitted or postmarked</u> by 11:59 pm Eastern Standard Time (EST) on Friday, October 15, 2021.
Filing Fee:	\$54.00 , non-refundable, unless a fee waiver is granted. For more information, see Fee Waiver in the Application Process section.
Salary:	New Hires: \$38,928.00 Current Employees: \$43,990.00

Minimum Qualifications

In order to qualify to take the exam, on the last day of the application period (October 15, 2021), you must possess:

1. A High School Diploma or GED; **AND**
2. Eighteen (18) months of related satisfactory, full-time work experience.
 - a. Completion of college semester credits in Information Technology may be substituted for work experience at the rate of three (3) credits for three (3) months of experience. Completion of eighteen (18) credits in Information Technology may be substituted for the entire experience requirement.
 - b. Completion of eighteen (18) college semester credits outside the field of Information Technology may be substituted for six (6) months of experience.

CUNY considers full-time work to be at least 35 hours per week. Part-time experience of at least 20 hours per week may be prorated by half and credited instead of, but not in addition to, full-time experience during the same period (e.g., two month’s related work experience at 20-34 hours per week equate to one month’s full-time related work experience.) Part-time experience of fewer than 20 hours per week will **NOT** be credited at all.

Note: A Motor Vehicle Driver License, valid in the State of New York, may be required for some, but not all, positions. See the **Selective Certification** section on pages 5-6 for more information.

English Language Proficiency: All candidates must be able to speak, read, write, and comprehend the English Language. English proficiency will be evaluated at the time of interview.

You are responsible for determining whether you meet the qualification requirements for this examination prior to submitting your application. If you are marked “Not Qualified,” your application fee will **not** be refunded and you will **not** receive a score.

Eligibility for Employment

Candidates must be legally eligible to work in the United States at the time of appointment and throughout employment with CUNY. If appointed, candidates must produce documents that establish identity and eligibility to work in the United States, as required by the federal Immigration Reform and Control Act of 1986 and the Immigration and Nationality Act.

Description of the Job

Under direct supervision, assists with routine operations and problem resolution of computing and/or communications functions at a campus. The IT Support Assistant performs work in technical support areas, applications development, operations, help desk, and similar environments, as well as in the field where equipment may be located.

General Work Tasks:

Routine Operations - Operates, transports, makes minor adjustments to, and helps install and configure equipment such as:

- Computing devices of all types, including mainframe computers, microcomputers, and personal computing devices.
- Communications technology, including telephones and equipment, and communications network equipment.
- Computer peripherals and related equipment, including equipment to support multimedia applications (video, audio, and conferencing).
- Performs routine system operations and administration. Loads media, operates various programs and processes, maintains user accounts, monitors computing and communications activities, and updates logs.
- Assists with data storage operations. Transfers data from one medium/format to another. Performs routine backup and recovery tasks. Transports and/or transmits designated data in any format to other locations as directed.
- As directed, makes minor adjustments and implements routine technical updates to hardware and software (including networks, operating systems, applications software, web pages, and data tables).
- Maintains records, such as inventory records and records of assignment and use of technical equipment.
- Develops program/user documentation and operator instructions.
- Analyzes interface requirements with various software components.
- Manages email and internet usage and data connectivity issues.

Problem Resolution

- Communicates with technology users and other technology staff to understand the details of work assignments and the nature of problems. May log or document problem reports.
- Conducts follow-up contact with customers in order to ensure remedy of identified problems.
- Tests computer and communications equipment to check its capacity and capability to perform as specified, and reports findings.
- Identifies problems regarding computer, peripheral, or communications equipment, and other operating environment.
- Determines the cause of malfunctions and various methods (e.g., observation, use of diagnostic software or equipment).
- Informs a supervisor or designated contact for repairs. Documents findings and actions taken in appropriate logs. Follows up to assure problems have been resolved.
- May perform simple repairs such as replacing faulty computer, peripheral and communications equipment and/or component parts (e.g., boards, cards, monitors, cables, communications circuits), fixing components (e.g., switches, relays) and tuning/adjusting components to correct malfunctions.
- Acts as liaison between customers and vendors of purchased software.
- Recommends hardware and software to meet user needs.
- Troubleshoots VOIP systems and provides technical assistance in repair of telecommunications problems.

Related Tasks

- May enter data into, or operate computer-based systems in performing work, including problems logs and help desk systems.
- Maintains standards for safety and for the proper use of equipment and tools.

- Adheres to uniform performance standards and efficient work methods. Provides timely and effective service.
- Assists in orientation and training of new staff and/or students.
- May temporarily supervise other personnel.

Application Process

By the last day of the application period (October 15, 2021), you must:

1. Meet the minimum qualifications (see the *Minimum Qualifications* section above).
2. Have a copy of your high school diploma, GED or college diploma sent directly to CUNY. If you claim college credits to substitute for work experience, have a copy of your transcript(s) sent directly to CUNY. All scores will be conditional upon receipt and review of these document(s). **All required documents must be received by CUNY or postmarked by 11:59 pm EST on October 15, 2021.** CUNY will only accept documents sent by one (1) of the following methods:

By e-mail: Attach PDF fillable form/scan to: CivilServiceExams@cuny.edu
Subject of email: IT Support Assistant, Exam #2064

OR

By FAX: Send to: (646) 664-3836
Subject on FAX cover page: ATTN: IT Support Assistant, Exam #2064

OR

By mail: Address to: The City University of New York
ATTN: IT Support Assistant, Exam #2064
395 Hudson Street
New York, NY 10014

DO NOT RETURN A COPY OF YOUR EDUCATION DOCUMENT(S) TO ANY CUNY COLLEGE.

3. **Filing Fee:** Pay the **non-refundable filing fee of \$54.00**. Personal checks will **not** be accepted. The filing fee is non-refundable filing fee and will **not** be refunded if you are found Not Qualified. Payment of the filing fee **must be received by CUNY or postmarked by 11:59 pm EST on October 15, 2021** by one (1) of the following methods:

- A. **To pay the non-refundable filing fee of \$54.00 by Credit Card or eCheck**, click on the following:

<https://www.cuny.edu/employment/civil-service/>

Under ***CUNY Hiring Fees***, click on the link for ***CUNY HR Exam Fees***. At the top of the form, the *Account* must state **HR Exams**. Fill out all of the fields, select the payment type and make sure to complete the following fields as shown:

Hiring Campus: select: **Central Office**

Job Title A-D: leave this field **blank**

Job Title E-P: select: **IT Support Assistant -\$54**

Job Title Q-Z: leave this field **blank**

Next, enter the confirmation # in the **Filing Fee** section of the *Examination Application*. **A copy of your receipt must be included with your submission.** Keep a copy of your receipt.

OR

- B. **To request a fee waiver of the non-refundable filing fee of \$54.00**, see ***Fee Waiver*** on page 4. Follow the directions in the *Application for Fee Waiver* form.

4. **Application:** Complete the entire *Examination Application*. The completed *Examination Application* **must be received by CUNY or postmarked by 11:59 pm EST on October 15, 2021** by one (1) of the following methods:

By e-mail: Attach the PDF fillable form (not a printout) to: CivilServiceExams@cuny.edu
Subject of email: IT Support Assistant, Exam #2064
When submitting your *Examination Application* by email, please submit a saved PDF copy of the fill-in *Examination Application* form. Please do not submit a “print to pdf” file or a “scan of a print copy” of your completed *Examination Application*. Additionally, attach a copy of your receipt for paying the filing fee.

OR

By FAX: Send to: (646) 664-3836
Subject on FAX cover page: ATTN: IT Support Assistant, Exam #2064

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DO NOT RETURN YOUR EXAMINATION APPLICATION TO ANY CUNY COLLEGE.

5. **Attestation Form:** You must attest to your understanding that cheating, misrepresenting your qualifications, applying under multiple Social Security Numbers or other ethical breaches will result in disqualification from the exam process. You must complete the *Attestation Form* and sign it using a blue or black pen (electronic signatures or script font will not be accepted). The completed *Attestation Form* **must be received by CUNY or postmarked by 11:59 pm EST on October 15, 2021** by one (1) of the following methods:

By e-mail: Attach PDF to: CivilServiceExams@cuny.edu
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OR

By FAX: Send to: (646) 664-3836
Subject on FAX cover page: ATTN: IT Support Assistant, Exam #2064

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New York, NY 10014

DO NOT RETURN YOUR ATTESTATION FORM TO ANY CUNY COLLEGE.

6. **Fee Waiver:** Waiver of the filing fee is available under §50.5(b) of New York State Civil Service Law. To qualify for this waiver, you must have a *demonstrable* financial hardship and complete an *Application for Fee Waiver* form. Your completed fee waiver request form and supporting documents **must be submitted along with your Application (see 4. Application above) and must be received by CUNY or postmarked by 11:59 pm EST on October 15, 2021.**
7. **Location Preference:** Applicants must select, at the time of application, which of the New York City five (5) boroughs in which they will accept appointment. Separate eligible lists for each of the five (5) boroughs MAY be created. When the borough eligible lists are established, names are placed only on the list(s) in the borough or boroughs selected by the candidate. While the exam score will remain the same, the rank order may differ from one borough list to another. Failure to designate a borough of consideration shall result automatically in a designation by the University Personnel Director in the closest borough of the candidate's home address on the application.

8. **English Language Proficiency:** All candidates must demonstrate the ability to speak, read, write, and understand English well enough to meet minimally acceptable performance standards for the job. English proficiency will be evaluated at the time of interview.

Examination Process – Education and Experience Test (100% of Final Ranked Rating)

Education and Experience Test: The **Education and Experience Test** will determine your final score. Your education and work experience will be evaluated to determine if you meet the Qualification Requirements. If you meet the Qualification Requirements you will receive a passing score of 70%. Your additional work experience will then be scored, up to a maximum of 100%. It is critical that you be as accurate and complete when completing your *Examination Application*. Your claims will be reviewed during and prior to your interview. If it is found that you over-inflated your ratings, you will be disqualified from the examination process. All passing scores may be banded.

The examination will be prepared and rated in accordance with Section 23(2) of the Civil Service Law. The provisions of the New York State Civil Service Law, rules, and regulations dealing with the preparation of examinations will apply to this examination.

Selective Certification for License, Certification and/or Special Experience

If you possess the license, certification and/or experience listed in any of the areas listed below, you may be considered for appointment to positions with these requirements through a process called Selective Certification. If you qualify for Selective Certification, you may be given preferred consideration for positions requiring this license, certification and/or experience. Your license, certification(s) and/or experience will be checked at the time of appointment.

1. **Motor Vehicle Driver License:** If you have a motor vehicle driver license valid in the State of New York, you may request to be selectively certified for positions in CUNY that require a motor vehicle driver license. This license must be maintained for the duration of your employment.
2. **Apple Certified Associate:** If you have a valid Apple Certified Associate certification, you may request to be selectively certified for positions in CUNY that require an Apple Certified Associate certification.
3. **CompTIA A+:** If you have a valid CompTIA A+ certification, you may request to be selectively certified for positions in CUNY that require a CompTIA A+ certification.
4. **CompTIA Linux+:** If you have a valid CompTIA Linux+ certification, you may request to be selectively certified for positions in CUNY that require a CompTIA Linux+ certification.
5. **CompTIA Network+:** If you have a valid CompTIA Network+ certification, you may request to be selectively certified for positions in CUNY that require a CompTIA Network+ certification.
6. **CompTIA Security+:** If you have a valid CompTIA Security+ certification, you may request to be selectively certified for positions in CUNY that require a CompTIA Security+ certification.
7. **Applications Support:** If you have at least six (6) months of verifiable full-time IT support experience assisting with applications support in a college or university work setting, you may request to be selectively certified for positions in CUNY that require such experience.
9. **Aruba Wireless Networks:** If you have at least six (6) months of verifiable full-time IT support experience assisting with Aruba wireless networks in a college or university work setting, you may request to be selectively certified for positions in CUNY that require such experience.
9. **Audio Visual Technologies:** If you have at least six (6) months of verifiable full-time IT support experience assisting with audio visual technologies in a college or university work setting, you may request to be selectively certified for positions in CUNY that require such experience.
10. **Blackboard Administration:** If you have at least six (6) months of verifiable full-time IT support experience assisting with Blackboard administration in a college or university work setting, you may request to be selectively certified for positions in CUNY that require such experience.

11. **Cisco Network Switches:** If you have at least six (6) months of verifiable full-time IT support experience assisting with Cisco network switches in a college or university work setting, you may request to be selectively certified for positions in CUNY that require such experience.
12. **Conferencing and Collaboration Technologies:** If you have at least six (6) months of verifiable full-time IT support experience assisting with conferencing and collaboration technologies in a college or university work setting, you may request to be selectively certified for positions in CUNY that require such experience.
13. **Data Center Operations:** If you have at least six (6) months of verifiable full-time IT support experience assisting in data center operations in a college or university work setting, you may request to be selectively certified for positions in CUNY that require such experience.
14. **Desktop Systems Support:** If you have at least six (6) months of verifiable full-time IT support experience assisting with desktop systems support in a college or university work setting, you may request to be selectively certified for positions in CUNY that require such experience.
15. **General Data Networks:** If you have at least six (6) months of verifiable full-time IT support experience assisting with General Data networks in a college or university work setting, you may request to be selectively certified for positions in CUNY that require such experience.
16. **IT Service Desk:** If you have at least six (6) months of verifiable full-time IT support experience assisting in an IT service desk capacity in a college or university work setting, you may request to be selectively certified for positions in CUNY that require such experience.
17. **Linux Servers:** If you have at least six (6) months of verifiable full-time IT support experience assisting with Linux servers in a college or university work setting, you may request to be selectively certified for positions in CUNY that require such experience.
18. **Palo Alto Firewalls:** If you have at least six (6) months of verifiable full-time IT support experience assisting with Palo Alto firewalls in a college or university work setting, you may request to be selectively certified for positions in CUNY that require such experience.
19. **PeopleSoft IT Security:** If you have at least six (6) months of verifiable full-time IT support experience assisting with PeopleSoft IT security in a college or university work setting, you may request to be selectively certified for positions in CUNY that require such experience.
20. **Storage Systems:** If you have at least six (6) months of verifiable full-time IT support experience assisting with storage systems in a college or university work setting, you may request to be selectively certified for positions in CUNY that require such experience.
21. **Virtual Machines or Virtual Systems:** If you have at least six (6) months of verifiable full-time IT support experience assisting with virtual machines or virtual systems in a college or university work setting, you may request to be selectively certified for positions in CUNY that require such experience.
22. **VOIP Telephone Systems:** If you have at least six (6) months of verifiable full-time IT support experience assisting with VOIP telephone systems in a college or university work setting, you may request to be selectively certified for positions in CUNY that require such experience.
23. **Windows Servers:** If you have at least six (6) months of verifiable full-time IT support experience assisting with Windows servers in a college or university work setting, you may request to be selectively certified for positions in CUNY that require such experience.

The above Selective Certification requirements may be met at any time during the duration of the eligible list. If you meet this requirement at some future date, please submit a request to Classified.Centex@cuny.edu with the following subject: *Selective Certification for IT Support Assistant, Exam #2064*. Please include in your email request: your full name, your list number, your score and the name(s) of the above Selective Certifications that you meet the requirements.

After the Exam

1. **Eligible List:** A CUNY Civil Service list of eligible candidates will be established and candidates will be notified of their scores. Lists are established for one year and may be extended up to three additional years, for a maximum of four years. Each candidate's final score will be determined by the Education and Experience Test and any veteran preference and/or legacy credits awarded (see *Veteran and Legacy Credit* section below). The final score will determine the order in which candidates are certified from the eligible list for vacancies. CUNY's active civil service lists may be viewed online at:

<http://www.cuny.edu/about/administration/offices/hr/classified-civil-service/cuny-civil-service-eligible-lists>.

2. **Filling Vacancies:** The civil service eligible list resulting from the examination will be used to fill positions at CUNY colleges located in all five boroughs of New York City. Candidates will be called to interview for positions in list number order which will be determined by the order of their final score and the 5th digit of their social security number. The City University of New York reserves the right to refer only a sufficient number of applicants to meet the current and near-term staffing needs.
3. **Probationary Period:** Candidates who are appointed from the civil service eligible list resulting from this examination are subject to a one-year probationary period, which may be extended, under certain circumstances, as noted in The City University of New York's Civil Service Personnel Rules and Regulations and/or appropriate collective bargaining agreement.

Veteran and Legacy Credit

1. **Veteran Credit** - If you pass this examination, you may be eligible for the veteran preference credit if you are currently a New York State resident and have had full-time active duty military service in the armed forces of the United States (not the military reserves nor the national/state guards) and have been honorably discharged or separated. Veterans or disabled veterans who are eligible for additional credit and wish to be considered for the credit must download and complete a *Claiming Veteran's Credit* form. The completed *Claiming Veteran's Credit* form must be submitted by one (1) of the following methods:

By e-mail: Attach PDF to: CivilServiceExams@cuny.edu
Subject of email: IT Support Assistant, Exam #2064

OR

By FAX: Scan to: (646) 664-3836
Subject on FAX cover page: ATTN: IT Support Assistant, Exam #2064

OR

By mail: Address to: The City University of New York
 ATTN: IT Support Assistant, Exam #2064
 395 Hudson Street
 New York, NY 10014

Veteran's Credit or Disabled Veteran's Credit should be requested at the time of application but **must** be requested before the date the eligible list is established. **If you submit a request for Veteran's Credit by mail, it is strongly recommended that you maintain proof of mailing your request.**

2. **Legacy Credit** - If you pass an examination for original appointment (not promotion), you may be eligible for an additional 10 points added to your final examination score if your parent or sibling has been killed in the line of duty as a firefighter or police officer in the service of the City of New York and you are applying for a position which would gain you entry into the public service. Legacy Credit is not applicable for promotional examinations.
 - a. **For Parent Legacy Credit:** if candidate's parent was killed in the line of duty as a firefighter or police officer in the service of New York City.
 - b. **For Sibling Legacy Credit:** if candidate's sibling was killed in the line of duty as a firefighter or

police officer in the service of New York City as a result of the September 11, 2001, World Trade Center attack, or as a result of the rescue effort that took place in response to the attack.

A candidate can receive Legacy Credit for no more than one parent or one sibling. A candidate can, however, receive Legacy Credit for both a parent and a sibling; in which case, the candidate may be entitled to 20 points. Legacy Credit should be requested at the time of application but **must** be requested no later than the day before the eligible list is established.

If a candidate requests Legacy Credit after an application has been submitted, the candidate must write a letter indicating the candidate's name, address, social security number, the open- competitive exam title and number for which Legacy Credit is sought, and whether the request is for Parent Legacy Credit, Sibling Legacy Credit, or both. Claims for Legacy Credit cannot be made once the eligible list is established. All claims for Legacy Credit will be investigated. All candidates making such claims will be required to present to CUNY, prior to eligible list establishment, documentation verifying their claim. For more information on Legacy Credit, see *Requesting Legacy Credit*. Submit a claim for Legacy Credit by one (1) of the following methods:

By e-mail: Attach PDF to: CivilServiceExams@cuny.edu
Subject of email: IT Support Assistant, Exam #2064

OR

By FAX: Scan to: (646) 664-3836
Subject on FAX cover page: ATTN: IT Support Assistant, Exam #2064

OR

By mail: Address to: The City University of New York
 ATTN: IT Support Assistant, Exam #2064
 395 Hudson Street
 New York, NY 10014

Legacy Credit should be requested at the time of application but **must** be requested before the date the eligible list is established. **If you submit a claim by mail, it is strongly recommended that you maintain proof of mailing your request.**

Note on Legacy Credit Usage: You may use Legacy Credit only once for appointment from a City, State, or County open-competitive Civil Service eligible list from a jurisdiction within the State of New York. Legacy Credit will be added only to the final score of those candidates who pass all parts of the examination.

3. **Deadline for Claiming Veteran and/or Legacy credit:** You must submit all supporting documentation of your claims of veteran preference credit or legacy credit eligibility before the establishment of the eligible list. To claim Veteran's credit, follow the directions in the *Claiming Veteran's Credit* form. To claim Legacy credit, follow the directions in the *Requesting Legacy Credit* form. No credit may be granted after the establishment of the list. It is the responsibility of the applicant to provide appropriate documentation.
4. **Change in Disabled Veteran Credit Eligibility:** Article 5, section 6 of the New York State Constitution was amended to entitle veterans who have used veterans' credits for a Civil Service appointment or promotion and who were/are subsequently certified as being a disabled veteran by the United States Department of Veterans Affairs, to additional credits for a subsequent appointment or promotion. This Constitutional amendment, which is effective January 1, 2014, provides additional veteran credits to veterans who used non-disabled veterans' credits to obtain a civil service appointment or promotion with New York State or a local government, and, subsequent to such appointment are determined by the United States Department of Veterans Affairs to be a qualified disabled veteran, as defined in the New York State Civil Service Law. For more detailed information, please visit <http://www.cuny.edu/employment/civil-service.html>.

Additional Information

- A. **Release of Failing Test Scores:** Per University regulations, the University does not score tests once it has been determined that an applicant failed to meet the minimum qualifications for appointment to the title. In these cases, test scores are assigned an administrative score of “60.”
- B. **Separate Municipal Employer:** Please note that the City University of New York (CUNY) is a separate municipal employer. Therefore, employees of New York City agencies or authorities **cannot** transfer to CUNY. If an employee of a New York City agency or authority accepts a position with CUNY, the employee’s date of appointment for the purposes of salary, seniority and time and leave accruals is his/her date of appointment to CUNY. New York City residency is not required for employment in this title.
- C. **Method of Contact / How to Update Contact Information:** E-mail is the preferred method of communication between CUNY and applicants. Candidates are asked to include a valid email address with the application and keep it up to date. It is the candidate’s responsibility to update contact information. Address, name, telephone number and email address changes should be emailed to: Classified.Centex@cuny.edu.
- D. **All candidates must meet the minimum qualifications at the time of application.** A candidate who does not meet the minimum qualifications at the time of application for this title will be disqualified. Candidates who have been deemed unqualified and already been appointed will be terminated. Candidates must attest to the accuracy of the information provided at the end of the application and must attest to understanding that cheating, applying under multiple Social Security Numbers or other ethical breaches will result in disqualification.
- E. **Eligibility for Employment:** All candidates must be legally eligible to work in the United States at the time of appointment and throughout your employment with CUNY. If appointed, you must produce documents that establish your identity and eligibility to work in the United States, as required by the federal Immigration Reform and Control Act of 1986, and the Immigration and Nationality Act. Proof of meeting the above requirements is necessary at the time of application. You will be asked to provide proof of having met these requirements.
- F. **Candidate’s Responsibility:** It is the candidate’s responsibility to complete the application fully and accurately and to submit all supporting documentation for claims of veteran/disabled veteran, foreign education and/or requests for fee waiver.
- G. **Verification of Education and Work History / Foreign Education:** Candidates’ education and work history will be verified. When candidates who completed education outside of the United States and that education is required to qualify for an examination (for example, a minimum number of college credits), they must have the education evaluated at their own expense to determine its equivalence to education completed within the United States. If you wish to claim credit for a foreign diploma or degree, request a “**document-by-document**” evaluation. However, if you wish to only claim credit for college courses completed at a foreign educational institution, request a “**course-by-course**” evaluation (which includes a “document-by-document” evaluation). Evaluating agencies that are certified to make this evaluation are listed on the *Foreign Education Evaluation Fact Sheet*. You must pay the evaluation fee directly to the evaluating agency you selected. The evaluation agency you select must send a scan of the original evaluation directly to CivilServiceExams@cuny.edu within 30 days after the close of the filing period or an original evaluation must be post-marked within 30 days after the close of the filing period and mailed to: The City University of New York, ATTN: IT Support Assistant, Exam #2064, 395 Hudson Street, New York, NY 10014.

- H. **Retirees from Public Service Employment:** Retirees from public service employment with New York State or its political subdivisions including the City of New York are eligible for appointment (through the process outlined in this Notice). However, CUNY will **not** be able to request a waiver of the earnings limitation for retirees under the age of 65, established in Section 211/212 of New York State Retirement and Social Security Law. The annual earnings limitation for calendar year 2020 and later is \$35,000 per year.
- I. **Appeals:** Candidates may file a “Stage I” appeal of certain aspects of an examination. The candidate must provide supporting evidence for reason(s) for appealing. Please see the CUNY website for more information on *Stage I Appeal of Test Results or Disqualification* at: <https://www.cuny.edu/employment/civil-service/appeal-procedure>.
- J. **Civil Service at CUNY:** More information about civil service at The City University of New York is available on our website at: <https://www.cuny.edu/employment/civil-service>.
- K. **For further information regarding this examination:** Applicants or their representatives may email Classified.Centex@cuny.edu.

Examination Application, Attestation Form, payment of filing fee or fee waiver form and all other official documents must be received by CUNY or postmarked by 11:59 pm Eastern Standard Time on Friday, October 15, 2021.

Submissions received by CUNY or postmarked after 11:59 pm Eastern Standard Time on Friday, October 15, 2021 will not be accepted.